

Shop@FTM Delivery Information

Ensure your presents arrive in time for Christmas. Last posting dates for the festive season are:

18 December - UK

UK Standard Delivery Times:

Delivery UK

We will make every effort to dispatch goods within two working days, and hope to achieve delivery to UK addresses within seven days of receipt of your order, provided the goods are in stock. However, from time to time, through circumstances beyond our control, this may not be possible as in the event that an item proves to be very popular due to media coverage or with busy periods like Christmas and stock take. A small number of items may take longer to arrive (please see product description for details). If goods are to be sent to more than one address the charges set out below will be made for each address. Please allow up to 30 days for out of stock items

The majority of our orders are handled by Royal Mail and are sent First Class Recorded or Next Day Delivery. This means they will require a signature from a person at the delivery address, so please ensure you are having the package delivered to an address where someone will be present to receive it in order to avoid any disappointment.

If no one is present, Royal Mail should leave a calling card and take the package to the nearest post office collection depot to your address. Royal Mail then hold the package for one week only, before returning it to us. Parcels not received or collected that are returned to us will be subject to a repeat delivery charge.

If you have any special delivery requirements, please contact us and we will endeavor to accommodate your request.

Postage & Packaging Charges

| | Parcel Delivery (3 day) | First class | Guaranteed Next Day |
|-----------------|-------------------------|-------------|---------------------|
| Scarves | | £3.95 | £6.50 |
| Mugs (single) | | £3.95 | £6.50 |
| Tote Bag | | £3.95 | £6.50 |
| Mugs (set of 4) | £5.95 | £8.95 | £9.95 |
| Book | £5.95 | £8.95 | £9.95 |