

Group Visits

The Fashion and Textile Museum would like to ensure your group visit is as successful as possible. We have set out the following details to help you plan your group visit. If you have any further enquiries please do not hesitate to contact the Museum directly and our team will be delighted to assist you.

Preparing for your group visit

Details of the exhibition programme, dates, courses, talks, workshops and opening hours are listed on our website <http://www.ftmlondon.org>. If you have any specific enquiries about the current exhibition, bespoke services or group discounts, please contact the Museum directly. The Fashion and Textile Museum can provide your group with a bespoke tour, lecture or workshop if required. Please see the [Bespoke Services](#) section on our website.

- **PLEASE NOTE: It is essential that ALL group visits are booked and paid for in advance of your arrival.**
- The Museum encourages booking your group visit **at least 3 weeks in advance** and any additional bespoke services **at least 6 weeks in advance**.

A group leader or representative is welcome to make an initial visit to conduct a risk assessment appropriate to each group's needs. A preparatory visit can be agreed at no charge once a group booking is confirmed.

How to Book

Learning groups wishing to make a self-guided visit are asked to book a timed arrival slot. Advance booking is essential. Bookings can be made from 11.30am - 4.30pm. Group Booking Request Forms can be downloaded from the website. A booking confirmation of this request will then be sent to the group representative and collection of payment arranged. An e-ticket will be sent to the group representative which must be presented upon arrival at the Museum.

Prices

Please check the website for current exhibition admission prices.

Any offers or discounts including Art Fund are not applicable to group bookings or bespoke services.

Payment

Payment for admission and bespoke services must be made in advance to secure your booking and can be made by card over the phone or in person, by arrangement with the Museum.

Cancellation and Refund Policy

Group Bookings may be cancelled by you up to 30 days prior to the date of the day of visit. Bookings are non-refundable after this time. If you wish to cancel your group booking, you must inform the Museum in writing at info@ftmlondon.org.

[Download our full terms and conditions.](#)

FACILITIES

Arrival

If you are running late for your group visit, please contact the Museum on 020 7407 8664 or by email at info@ftmlondon.org.

Documenting your visit

Visitors are welcome to make sketches, take notes and complete activity books in the exhibition spaces. Only dry media is permitted.

Photography

Please ask if photography is permitted upon arrival at the Museum.

Toilets

Toilets are located on the ground floor of the Museum.

Refreshments

The Museum has an excellent café on site, which offers hot and cold drinks, light snacks and a lunch menu. Food and drink is not permitted in the Museum and unfortunately there are no lunchroom facilities on site. If weather permits, outside space and seating is available along Bermondsey Street and at City Hall.

Personal Belongings

Please ensure that group members keep their belongings with them at all times. The museum is not responsible for items left unattended.

Parking

For information on parking facilities near the Museum, please contact Southwark Council on 020 7525 5000. There is no on-street parking near the Museum.

Schools and Colleges

The Fashion and Textile Museum requests that group supervisors monitor members of their group throughout the visit, ensuring noise levels are kept to a minimum, display items are not touched, no food or drink is consumed in the Museum and no power outlets are used.

For all enquires please contact the FTM on

Telephone: 020 7407 8664

Email: info@ftmlondon.org

Address: 83 Bermondsey Street, London SE1 3XF